

Service Requester Registration Maximo – Quick Guide

One-time registration process for access to the Maximo Self-Service Center.

- 1. Navigate to https://sodexo-na.maximo.com
- 2. Click the Register Now link to go to the registration form
- 3. Type your Customer Number: LCSCUS (also called your Maximo Site ID) in the Customer Field
- 4. Skip over the check box. Leave it blank
- 5. Type in your First Name

NORAM

Facilities

TRAINING CENTER

- 6. Type in your Last Name
- 7. Type in your WORK email address. THIS BECOMES YOUR MAXIMO LOGIN ID
- 8. Create a password that meets the guidelines; and then type it again to confirm
- 9. Type EN in the language field for English; or choose another language by clicking the magnifying

glass ${}^{igsim q}$ and choosing from the list of values

- 10. Choose a Password Hint Question from the available values by clicking the magnifying glass 🔍
- 11. Type in an answer to your password hint question
- 12. Enter your complete phone number
- 13. Type in your building, floor, and room
- 14. No additional information is required
- 15. Click the SUBMIT button
- 16. You will get a message confirming your request was submitted. Click OK
- 17. You will be notified via email when your request is approved